

THE COMPUTER WORKSHOP GROUP NEWSLETTER

March 2023

TCWG UPDATES



Chris Bugeja
Owner / Director

What a start to the year! It is hard to believe we are fast approaching April, and with that, the Easter period.

With so many exciting changes happening every day here at The Computer Workshop Group, we would like to take this time to once again thank all of our clients for your support.

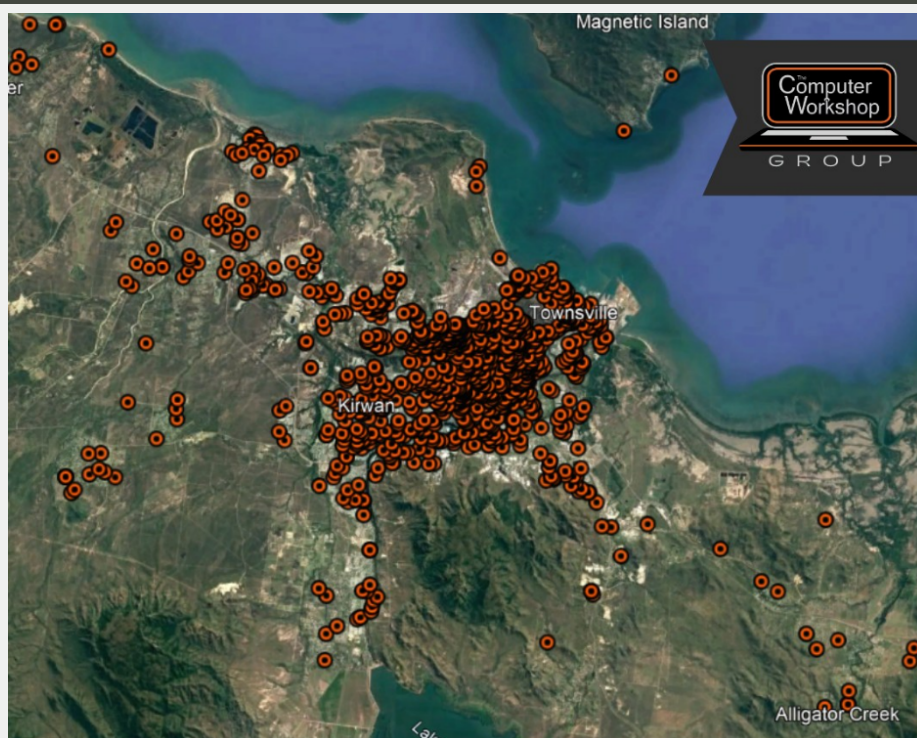
Our team is growing constantly, and the works being produced are exceedingly impressive.

- Within Admin, we have the wonderful Cherie who has joined the team to provide additional support.

- Our TechBay is buzzing with our young technicians, working hard to repair your devices.
- The cabling team are enjoying all of the Starlink installations that they are completing throughout Queensland.
- Systems have introduced new team members to provide further assistance for all your IT needs.
- Plus, our Marketing and Design team have added a new member ensuring we are able to offer a range of services to even more clients.

If you would like to learn about how we can help your business, please don't hesitate to contact us on 1300 775 442.

We are passionate and results driven. We love what we do!



OUR GROWING CUSTOMER BASE

Thank you to our
Townsville clients for
your constant support of
our business.

Check out the map of all
the businesses we
service in Townsville.



NEW BLOG

"Starlink Under the Microscope"

"Because of its low latency, Starlink is ideal to use to support your mobile phone via Wi-Fi Calling. If your mobile provider supports WiFi Calling (*check with them*) even when you are totally out of range, you will still be able to make/receive calls and send text messages via your Starlink connection.

Sadly, the WiFi range of the included Starlink router is average (15/20m range) but while using Mesh WiFi and extended WiFi devices we can improve your WiFi signal throughout your entire home and even further if you wanted to cover a broad area.

We can provide solutions for broad area WiFi, linking buildings as one network and even covering entire properties with WiFi coverage.

Starlink is a great technology and truly levels the internet playing field between the city and 'the bush'."

To read the full blog, please visit www.thecomputerworkshop.com.au



Adrian Warhurst
Licensed Cabler, Security Advisor, Systems Engineer

**Sneak
Peek**

Scam Alert! :

Would you allow a stranger free reign to walk around your home?

When you provide someone access to your computer, you are exposing your emails / social platforms / photos / documents / passwords and even banking information.

Our aim is not to scare you, however, it is incredibly important to educate you on potential threats. Opportunists are working smart to scam people out of their hard-earned money.

You must analyse the authenticity of potential scam clickbait / pop-ups before you click on anything! For example, if you have an alert notifying you to call Microsoft, this is not really Microsoft..

You may have heard the term "clickbait" before with regards to general advertising. Publications, or adverts draw your attention with something shocking, emotional, or an image to spark your curiosity. We are seeing frequent success from scammers who are adopting this method to entice their victims by suggesting their computer is "unsecure" or being "attacked by malicious code".

This clickbait can then lead you to believe you should call a "legitimate" business who are fronting with false information. Unfortunately, their processes in gaining access to your computer can appear professional, and even incredibly helpful. The outcome being they transfer money from your bank account.

This exact scenario is happening more and more. If you believe you are at risk, please ensure you **call us on 1300 775 442**, so we can attempt to assist you!

DROP OFF YOUR E-WASTE!



FREE DROP OFF IN STORE

Bring your unwanted electronics to The Computer Workshop and we will take care of the rest.

If you would like to arrange a bin for your workplace, please call 1300 775 442

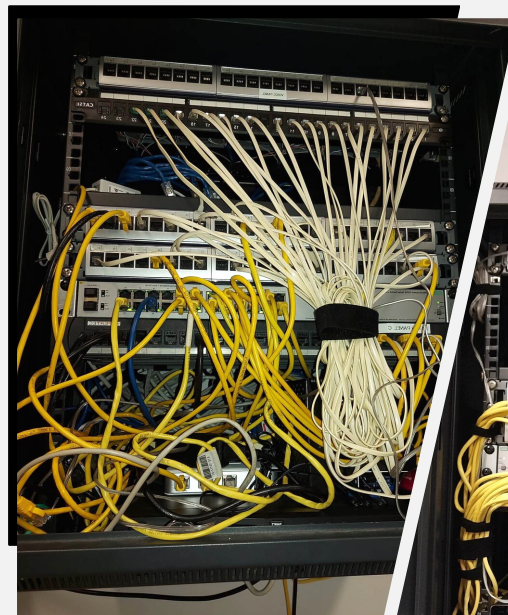
Our expert cablers are able to transform your office space ensuring cables are neat and fault finding is simplified.

DOES YOUR DATA CABINET LOOK LIKE THIS? →

BEFORE



AFTER



TESTIMONIAL

Gaz's Mowing

We recently dealt with your company to set up our Dell computer.

Gina and Taylor were great over the phone. Jens was also very helpful and spoke in layman's terms which we could understand which was great.



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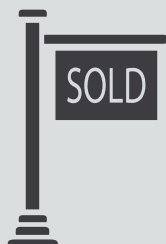
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